Frequently Asked Questions

- **What if patient does not speak English?** Depending on clinic set up preferences the CF-5A’s Intervention is available in English and Spanish only.

- **How long does the CF-5A’s Intervention assessment take to complete?** It takes approximately five minutes. Some patients may need more time or staff support to complete in a timely manner.

- **What if there is not enough time before the appointment to complete the assessment?** Patients can take it at their next appointment or an appointment can be arranged specifically for a CF-5A’s Intervention and intake.

- **What if there is not enough provider time for the CF-5A’s Intervention to occur?** It can be integrated at their next appointment. Patients may also retake the tablet intervention assessment if their smoking habit has changed.

- **What if the patient is visually impaired or cannot read?** A staff member can sit with patient to help complete assessment.

- **Can patients take the CF-5A’s a second time if not completed the first time?** Yes, they may need to start over with sufficient time to complete for the second go-round.

- **Can I email responses to my patient?** Yes, it is recommended that the one-page file be mailed confidentially and securely.

- **How do I access patient responses on the Phreesia dashboard?** In the clinical assessment section under patient’s name there will be a purple flag indicating interest in quitting and assessment completion. See PDFs and printouts.[1]

- **How do I access provider handouts on Phreesia dashboard?** They will be included under the clinical assessment section under patient’s name and their responses, indicated by a purple flag. See PDFs and printouts.[1]
Is it permissible to have minors use the CF-5A's for smoking cessation? This decision is left to the discretion of each clinic.